



DE UIJLENES COVID 19 PROTOCOLS AND PLANNING

De Uijlenes has developed our risk adjusted strategy roadmap to follow along with the 5 levels set forth by the South African Government.

These 5 levels can be found at: <https://sacoronavirus.co.za/covid-19-risk-adjusted-strategy/>

This roadmap is subject to change. The South African Government is expected to deliver new guidance on a regular basis.

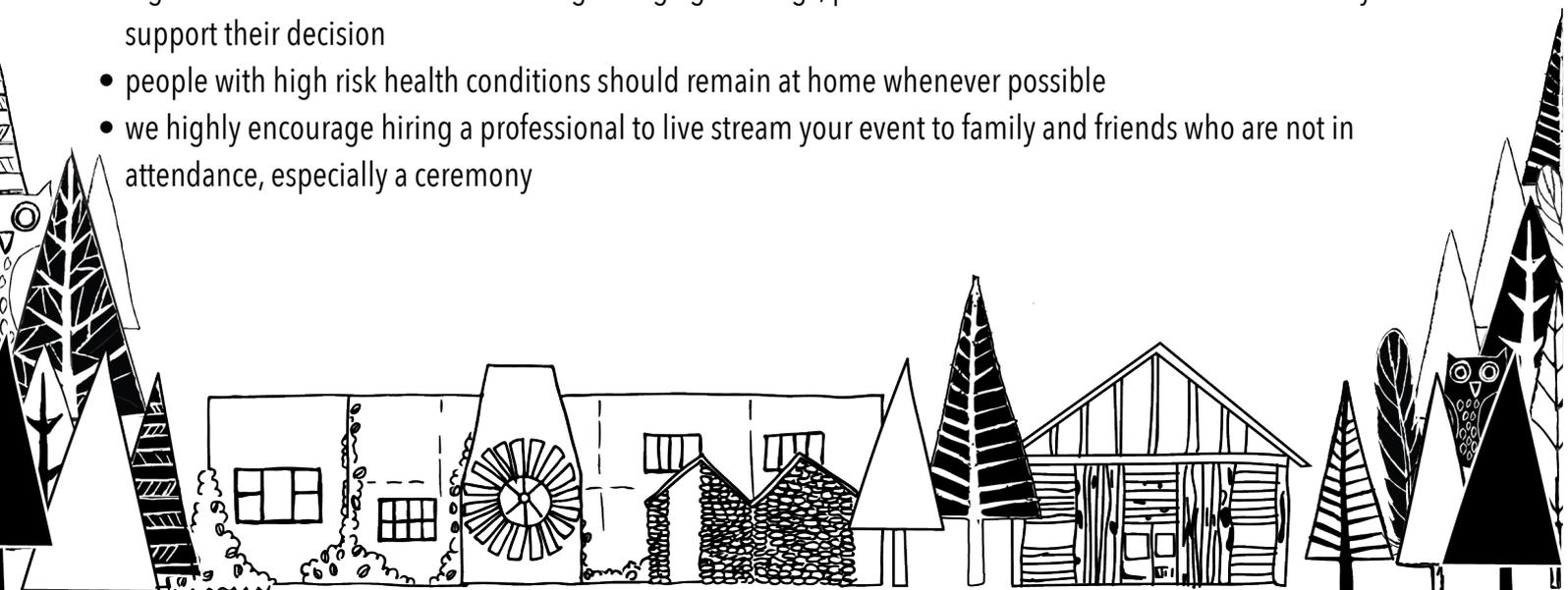
If at anytime the South African Government decides to pause or even return to an earlier level, De Uijlenes and its events and accommodation will do the same.

Our goals are to keep guests and staff as safe as possible by encouraging physical distance and avoiding contact as much as possible while still celebrating life special occasions.

De Uijlenes is here to see this through safely to the other side...

Our ask of De Uijlenes Clients:

- responding effectively to COVID-19 is a shared responsibility
- please encourage ALL your guests to stay home if they are no feeling well
- if guests do not feel comfortable being at large gatherings, please let them know it's ok and show them you support their decision
- people with high risk health conditions should remain at home whenever possible
- we highly encourage hiring a professional to live stream your event to family and friends who are not in attendance, especially a ceremony





- be aware detailed contact information on the entire guest count could be required
- vendor partners on site will be required to wear masks and adhere to safety protocol
- by working together we can overcome this challenge, we are grateful for your contributions

Keeping the team and our visitors safe:

Air filter

All air filters are frequently replaced and are the highest grade available to keep our air circulated and clean

Viewings and meetings

Clients will be asked to reschedule if they have had any symptoms associated with COVID-19

Clean up, clean up

following every visit doors, chairs, tables, surfaces are thoroughly sanitized

Mandatory hand washing

Signage will remind on arrival everyone is required to wash their hands thoroughly for 20 seconds, or use the hand sanitizer provided

Full time staff members

are asked to regularly wash or sanitize their hands, use sanitizer on doorknobs, light switches, faucets, handles and shared surfaces. All staff will be checked with infrared thermometers upon arrival each day

Equipment

All shared kitchen or office tools are required to be sanitized after use, sanitizing spray kept handy in each work area

Close contact avoided

always maintain a 1m distance from co-workers and guests

SA Government C-19 standards maintained

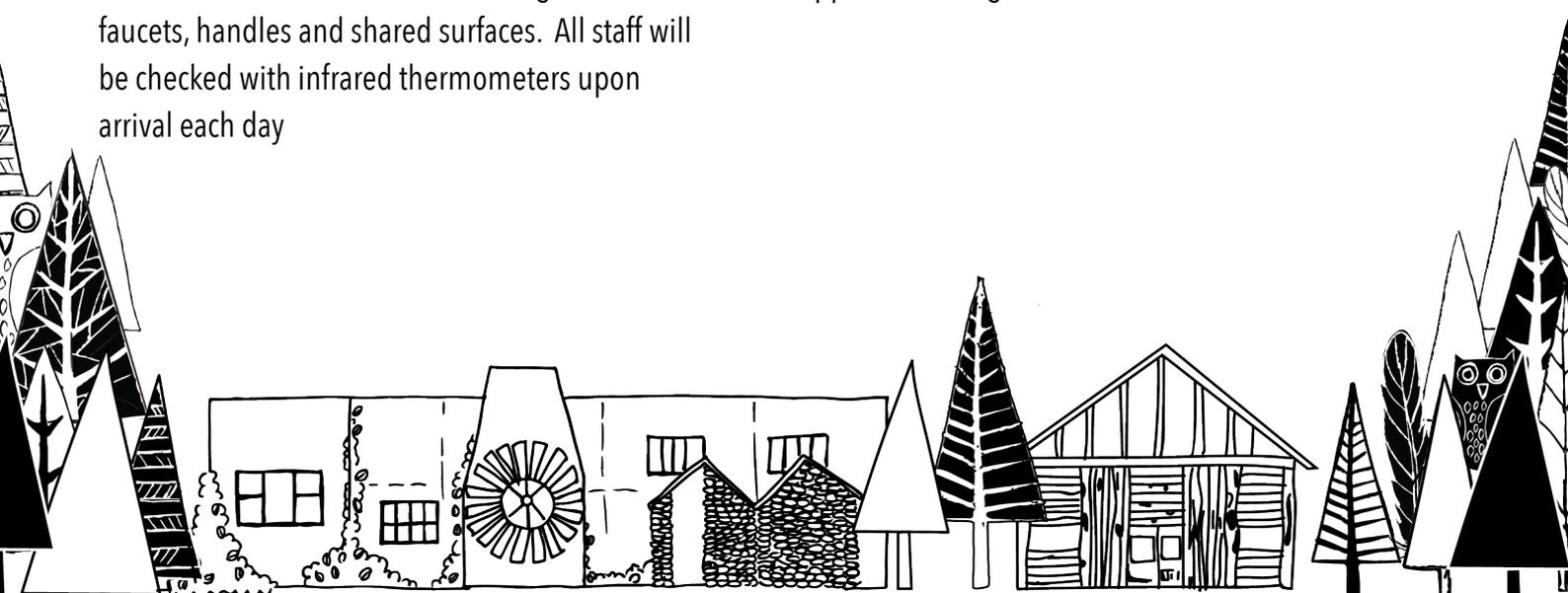
for illness reporting we will adhere to the safety protocol spelled out by the South African Government

Food Preparation

cover safety certified staff only, masks and frequently changed gloves mandatory in the kitchen

Tastings

Private tastings will commence here with enhanced cleanliness standards and your utmost softly and happiness is our goal





COVID-19 Accommodation Safety Standards

As documented by the Tourism Council of South Africa, De Uijlenes is following the strict cleaning guidelines to protect both our guests and staff

- all surfaces will be cleaned and sanitized
- all linens will be collected in linen bags and washed at 40 C
- accommodation and shared areas will be fogged with sanitizer before guests arrive
- staff will wear required PPE when cleaning
- guests will need to follow the strict checkin and check out times and report to the office for screening on arrival

100% COVID-19 Safety Certified Team

Each and every year

in order to work for De Uijlenes the entire staff must retrain and be retested to make sure our standards are maintained

This year we have mandated that each team member:

- complete the ServSafe COVID-19 Precaution training video
- review proper hand washing protocol and why it matters
- learn best glove use and practices
- learn best make use and practices
- learn the new De Uijlenes set up and accommodation procedures to ensure the safety of our guests
- understand what COVID-19 symptoms are and what to do if you have them
- all staff will be checked with infrared thermometers upon arrival each day

